

Important information about our Oxford medical benefits plan.

I'm pleased to tell you that you will be getting a number of enhancements with your Oxford medical benefits plan when our policy renews.

Be on the lookout for new Oxford "welcome" materials, which will be mailed to your home before our new policy effective date. The materials will highlight new features and service enhancements that you will have on our policy effective date. Below is a quick overview of what you can expect.

New health plan ID card.

- You and your covered dependents will get new health plan ID cards, which will show a new Member ID number, new Group Number and new member website, myuhc.com[®].
- If your medical benefits include pediatric dental coverage and you have an eligible dependent, you will also receive a new Pediatric Dental ID card showing your new information.
- If you have vision benefits as part of or in addition to your Oxford medical benefits, you don't need a vision plan ID card. If, however, you would like one, you can print a card from myuhcvision.com. Log in and click Print ID Card from the main page.
- Upon our new policy effective date, destroy your old card(s).
- **Present the new ID card(s) at your next doctor and pharmacy visits after our new policy effective date.**
- You may also access new ID cards through the UnitedHealthcare[®] app.

Service enhancements.

You will have the following upgrades:

- An enhanced customer service experience.
- Online doctor visits on myuhc.com.
- Quit For Life[®] tobacco cessation program.
- Access to Real Appeal[®], a personalized weight loss program.

Please let me know if you have questions about this good news. You can also call the toll-free phone number on your new health plan ID card when you get it and speak with an Oxford Customer Service representative.



New member website.

- You will begin using a new website, myuhc.com, upon our new policy effective date.
- Information about how and when to register* for myuhc.com will be included in the Oxford welcome materials that will be mailed to your home.
- Once you sign in, the new website will show the same Oxford logo you are used to seeing on your plan materials.

*Must be aged 13 and above to register for myuhc.com.

Oxford insurance products are underwritten by Oxford Health Insurance, Inc. Oxford HMO products are underwritten by Oxford Health Plans (CT), Inc. and Oxford Health Plans (NJ), Inc.