



4 Research Drive  
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PRESORTED  
FIRST-CLASS  
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PAID  
UNITED HEALTH CARE

**Enhancements  
are coming.**



# Coming soon: An upgraded member website and a new health plan ID card.

Designed to enhance your member experience, we've put in place new features to support your Oxford medical benefits plan. These upgrades will go into effect on your new policy effective date. You'll also be getting a new ID card in the mail. It has your new member ID number and member website.

**Always on the go?** You can access these same features through the UnitedHealthcare® app, available for iPhone® and Android® operating systems.<sup>1</sup>

## When you get your new ID card, follow these steps:

- 1** Go to [myuhc.com](https://myuhc.com)®, your new Oxford member website, and register. **Starting on your new policy effective date**, use [myuhc.com](https://myuhc.com) to access all your Oxford medical benefits information and transactions.<sup>2</sup>
- 2** Keep your new ID card somewhere you can easily access it on the go.
- 3** Present your new ID card to your doctor or pharmacy during your next visit after your new policy effective date.



## When you register with [myuhc.com](https://myuhc.com), you can quickly:<sup>3</sup>

- Review your plan benefits and coverage.
- Find network doctors and facilities.
- View, sort and pay your out-of-pocket costs.
- Stay on track with health and wellness programs.
- See a doctor with a virtual doctor visit<sup>4</sup> without leaving your home.
- Check estimated costs for common procedures and conditions.



## Questions?

Call the toll-free phone number on your ID card.  
Our dedicated Customer Care team is ready to help with personalized, complete service.



<sup>1</sup>iPhone and Android are registered trademarks for their respective owners.

<sup>2</sup>To view historical claims data, you will need to access [oxfordhealth.com](https://oxfordhealth.com) and use your previous login information. That information will be available for up to 120 days. After that, Customer Care can help you with any online research needs.

<sup>3</sup>Services may not be available at all times or in all locations.

<sup>4</sup>Access to virtual doctor visits may not be available in all states and for all groups.

Oxford insurance products are underwritten by Oxford Health Insurance, Inc. Oxford HMO products are underwritten by Oxford Health Plans (CT), Inc. and Oxford Health Plans (NJ), Inc.

UnitedHealthcare and Oxford do not discriminate on the basis of race, color, national origin, sex, age, or disability in health programs and activities.

We provide free services to help you communicate with us, such as letters in other languages or large print. You can also ask for an interpreter. To ask for help, please call the toll-free phone number listed on your health plan ID card Monday through Friday, 8 a.m. to 6 p.m. ET. TTY users can dial 711.

ATENCIÓN: Si habla español (Spanish), hay servicios de asistencia de idiomas, sin cargo, a su disposición. Llame al número de teléfono gratuito que aparece en su tarjeta de identificación.

請注意: 如果您說中文 (Chinese), 我們免費為您提供語言協助服務。請撥打會員卡所列的免付費會員電話號碼。알림: 한국어(Korean)를 사용하시는 경우 언어 지원 서비스를 무료로 이용하실 수 있습니다. 귀하의 신분증 카드에 기재된 무료 회원 전화번호로 문의하십시오.