

## Offering caring support when you need it most.



If you or a family member has been diagnosed with cancer or has risk factors, the numbers are telling. One in three Americans will have cancer at some point in their lives.<sup>1</sup> The Cancer Support Program (CSP) is here to help.

## How does it work?

If you've begun or are preparing for cancer treatment, a nurse can help you navigate treatment options and help you find a network provider from a Centers of Excellence (COE) facility. Here's what you can expect:



**Connect** with a nurse specially trained in oncology for support—and throughout your treatment journey.



**Get help** exploring your options, finding answers to questions and managing symptoms and side effects.



**Receive support** working with your doctors, so you can feel more informed to make decisions for your health.

**Since 2007, this program has supported more than 100,000 members diagnosed with cancer.<sup>2</sup>**

**97% of members were satisfied with their Cancer Support nurse.<sup>3</sup>**

\*This also includes plan participants for a self-funded plan administered by Oxford.



## Questions?

Call **1-866-936-6002**, TTY **711**, Monday through Friday, 8 a.m. to 8 p.m. ET.  
[myuhc.phs.com/cancerprograms](http://myuhc.phs.com/cancerprograms)



<sup>1</sup> American Cancer Society. Who gets cancer? [cancer.org/treatment/understanding-your-diagnosis/after-diagnosis/who-gets-cancer.html](http://cancer.org/treatment/understanding-your-diagnosis/after-diagnosis/who-gets-cancer.html). Accessed March 27, 2018.

<sup>2</sup> Optum Internal Analytics, 2007-2017.

<sup>3</sup> Optum Net Promoter Score® data, FY 2017.

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This program should not be used for emergency or urgent care needs. In an emergency, call 911 or go to the nearest emergency room. The information provided through this service is for informational purposes only and provided as part of your health plan. The nurse cannot diagnose problems or recommend treatment and is not a substitute for your doctor's care. Please discuss with your doctor how the information provided may be right for you. Your health information is kept confidential in accordance with the law. This nurse support service is not an insurance program and may be discontinued at any time.

The Centers of Excellence (COE) program providers and medical centers are independent contractors who render care and treatment to health plan members. The COE program does not provide direct health care services or practice medicine, and the COE providers and medical centers are solely responsible for medical judgments and related treatments. The COE program is not liable for any act or omission, including negligence, committed by any independent contracted health care professional or medical center.

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